

# DESSC Parent Portal & iSAMS Parent App

## Instructions to set up the Parent Portal and download the App

The Parent Portal and iSAMS Parent App are the methods DESS and DESC use to communicate with parents. Please follow the instructions below to set up your portal account and download the iSAMS Parent App.

Please check the Portal or App daily for updates, as new information is posted regularly.

### Instructions to set up your Parent Portal Account

NB. You will require the following information that can be found within the Parent Portal and iSAMS Parent App instruction email recently sent to you by DESSC staff.

- Your registration number
- Your registration password

1. Open your browser.
2. Go to link <https://desc.parents.isams.cloud> to access the log in screen. Example below.

**Log into the DESSC Parent Portal**

Username / E-Mail:

Password:

Remember Username

**DESSC Parent Portal Log In**

Use the form on the left hand side of this page to log into the DESSC Parent Portal. Simply enter your username and password.

First time users to the DESSC Parent Portal

**Register using Activation Letter**

If you have received a letter from the school specifically about the DESSC Parent Portal and it contains both a registration number and password then [click here](#) to register automatically

DESSC Parent Portal News

Portal/App - Help & Support  
Email: portal@dessc.sch.ae

3. As a first time user you are required to follow the instructions on the right side of the log in screen “Register Using Activation Letter.” Select “[click here](#)” hyperlink to register your account (if you use the link from the instruction email communication you will bypass this screen and be taken to point 4 below).

4. Please refer to the email communication from DESSC that details the registration number and registration password. Add this information to the relevant fields below. Select “Register” once you have added the required information.

**DESSC Parent Portal Registration by Email or Letter**

This option should only be used if you have received an email or letter from the school which clearly provides both a registration number and password. If you have not received an email or letter for registering on this portal please contact the school.

**N.B.** If the information you type below is correct the next page will ask you for your email address and allow you to specify a password.

Registration Number

Enter the Registration Number that is specified in the DESSC Parent Portal email or letter.

Registration Password

Enter the Registration Password that is specified in the DESSC Parent Portal email or letter.

\* The fields in red are required.

5. To create your Portal account enter your email address where indicated. This will become your username when you log into the Parent Portal next time. You are also required to add a password. This must be between 4 and 12 characters long, and finally add your forename and surname.

**DESSC Parent Portal - Account Setup**

The DESSC Parent Portal has successfully matched the information you gave and data held within the school's database.

To create your account please enter your e-mail address, which will become your username, and a new password. We will also require you to enter your forename(s) and surname (as per your application form to DESS or DESC).

**When you have completed the form, please click the 'Create Account' button.**

E-Mail Address:

Confirm E-Mail Address:

Your e-mail address will become your username.

New Password:

Confirm New Password:

Your password should be between 4 and 12 characters long.

Forename(s):

Surname:

Enter your Forename(s) and Surname into the boxes above.

\* The fields in red are required.

Once all the required fields have been completed select "Create Account".

The Account Setup - Verification Required page is displayed to alert you that DESSC Parent Portal has sent you an email to the email address you provided. This is to verify the email address is correct and accessible by you.

## Account Setup - Verification Required

The DESSC Parent Portal has sent an email to the email address you provided. It contains instructions on how to verify your account. It involves clicking on a link within the e-mail that will redirect you to the DESSC Parent Portal where it will activate your account.

This is so that we can verify that the e-mail address you provided is correct and accessible by you.

You cannot use your account until you have completed the steps above.

Return to the DESSC Parent Portal homepage.

6. Go to your email inbox and locate the email from DESSC Notifications titled DESSC Parent Portal - Account Activation. You are required to click on the blue link beside "Verify E-Mail Address to activate your Parent Portal Account. You cannot use your account until you have completed this step.

**DESSC Parent Portal - Account Activation**

**Verify E-Mail Address**

In order to activate your account the e-mail address you gave must be verified. Please click on the link below to verify your e-mail address or copy it into your web browser's address bar.

Username	net
E-Mail Address	net

**Verify E-Mail Address:** [https://parents.descdubai.com/api/register/verify/?guid=\(9CD6DED8-A6B9-42AE-954B-6DB015D9F16A\)](https://parents.descdubai.com/api/register/verify/?guid=(9CD6DED8-A6B9-42AE-954B-6DB015D9F16A))

Dubai English Speaking College

This is an automated e-mail and is sent by default from DESSC Notifications (net@descdubai.com). If you reply to this e-mail please verify that this or any other address used by the sender is the one to which you wish to reply.

This notification has been created by Exchange Received: 17 Jun 2011 08:00

7. Your account has now been activated. You can log in to the DESSC Parent Portal by completing the Username/E-Mail field and Password. Tick the box adjacent to the “Remember Username” if you want the system to remember this. Click “Login” which will take you to the home page of the Portal.

8. You will receive a further acknowledgement email to confirm that your account has been activated. This will display the Username/Email Address you have registered the portal account under.

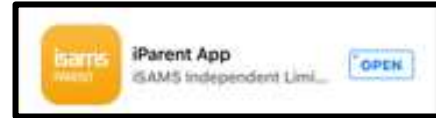
## Instructions to set up your DESSC iSAMS Parent App

Once you have set up your Parent Portal account you can download the iSAMS Parent App from Google Play (Android devices) or the iTunes (Apple devices). You will require your new Parent Portal username, password and the school linking code, which is **DESC**.

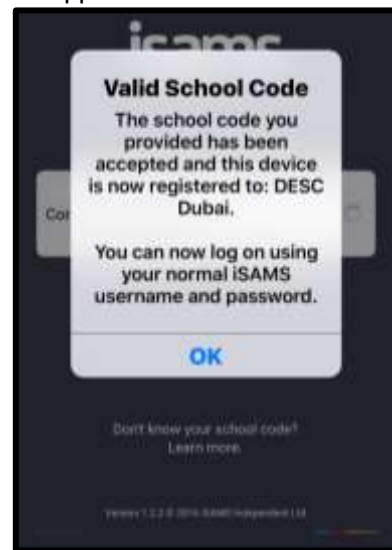
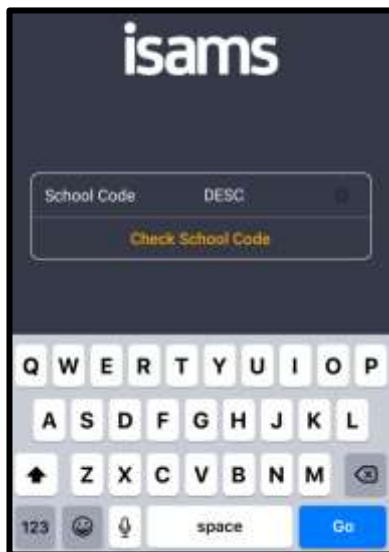
The app also allows parents with children attending other schools who use iSAMS to add these schools to the single app.

From the tablet or mobile device you want to install the app on access your normal app store.

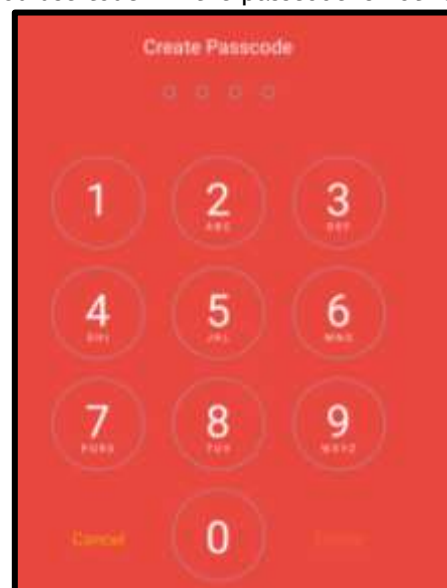
1. Search for isams independent limited and scroll to find the iSAMS iParent App and download this to your selected device.
2. Once the iParent App has downloaded "Open" the App.



3. You will be prompted for the School Code. Add DESC to the School Code field as below and select "Go".
4. You will receive confirmation that the School Code is Valid. Select OK to continue to log in to the DESSC iParent App.



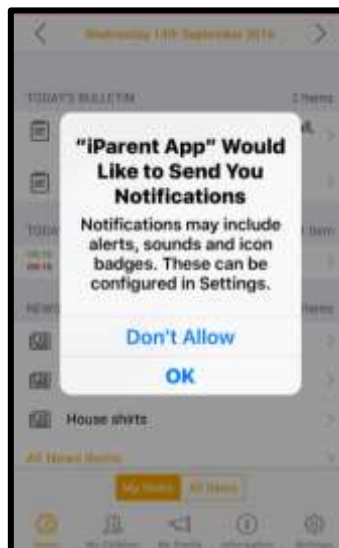
5. Complete the Username, Password and confirm whether you want the App to remember you. Then select Login.
6. By selecting "Remember Me" you will be prompted to create a 4 digit passcode to access the app in future. Enter the passcode.  
NB. If you use touch ID the passcode is not required.



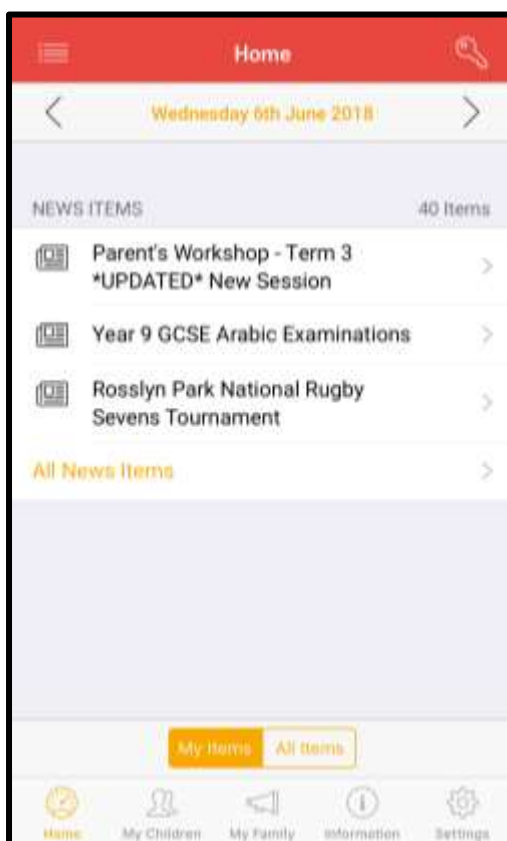
7. Repeat the 4 digit passcode to confirm the passcode.



8. You will be asked whether you would like iParent App to send you notifications. You can confirm either “Don’t Allow” or “OK”.



9. After login the “Home” page is displayed. You can view today’s bulletins, calendar events or news items, or select the appropriate tab to see My Children, My Family, Information or Settings.



If you require any assistance, please email [portal@dessc.sch.ae](mailto:portal@dessc.sch.ae) detailing the problem, and mention your child’s name, class/form group.

Thank you.